

Privacy Policy

Last Updated: 03/08/2025

Welcome to **NeelPori Incense Sticks** (“we”, “our”, “us”). We value your trust and are committed to protecting your privacy. This Privacy Policy outlines how we collect, use, and safeguard your information when you visit or make a purchase from our website.

1. Information We Collect

Since we only offer **Cash on Delivery (COD)** services, we collect limited personal information necessary to process and deliver your orders:

- **Full Name**
- **Phone Number**
- **Shipping Address**
- **Email Address**

We do **not** collect or store any payment information, as all orders are paid upon delivery.

2. How We Use Your Information

We use your personal information for the following purposes:

- To process and deliver your orders
- To contact you for order confirmation or delivery updates
- To improve customer support and service
- To send occasional updates or offers (only if you opt-in)

3. Information Sharing

We **do not sell, trade, or rent** your personal information to any third parties. We may share your data only with:

- Our delivery partners, strictly for the purpose of fulfilling your order.
- Government authorities, if required by law.

4. Data Security

We implement reasonable technical and organizational measures to protect your personal information. However, please note that no method of transmission over the Internet is 100% secure.

5. Cookies & Tracking

We may use basic cookies to:

- Improve your browsing experience.
- Maintain session information.

You can control cookie settings from your browser at any time.

6. Children's Privacy


Our website is not intended for children under the age of 13. We do not knowingly collect data from children.

7. Your Rights

You may request to:

- Access or update your personal information.
- Delete your data from our records (unless required for legal or operational reasons).

To exercise any of these rights, please contact us at:

 neelporienteprise@gmail.com

 +91 89670 89693

8. Changes to This Policy

We may update this policy from time to time. Changes will be posted on this page with a revised “Last Updated” date.

9. Contact Us

If you have any questions or concerns about this Privacy Policy, feel free to reach out:

NeelPori Enterprise

Post Office: Sunder Chak, Lithuria Road

P.S.: Kulti, Dist.: Paschim Burdwan

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